enhancements

## **SETTING UP YOUR OFFICE...**

- 1. Laptop, Desktop or MAC Computer:
  - 1. MAC the required Operating Systems
    - a. Intel core i5 2.7 GHz processor or better
    - b. Operating System of MAC OS x 10.10 Yosemite or higher.
    - c. Download of the bootcamp software
- 2. Computer Monitor (15" or higher...)
  - 1. 1280 x 1024 (SXGA) screen resolution or 1920 x 1080 (Full HD or 1080p).
  - 2. Dual monitors may be required on some client programs.
- 3. Operating Systems: (one of the following listed below)
  - 1. Windows 7 (32 or 64 bit)
  - 2. Windows 8
  - 3. Windows 10
- 4. Computer Hard Drive:
  - 1. 2.8 or more GHz (20 GB available space/60 GB total space) or Intel i class dual core processor
  - 2. Atom, Celeron, Pentium and Opteron processors are not permitted.
- 5. Memory: 4 GB of RAM or Better
- 6. Computer Keyboard and Mouse
- 7. Hard-Wired Land Line Telephone connection (plain old telephone line) w/long distance and international long-distance service (preferably through your cable provider). Based on the client preference, the following are also excepted: cable telephony, digital service or business class VOIP. Softphones and cell phones are not permitted.
- 8. Hardwired Broadband Internet Service via DSL, Cable or Fiber Optic with an internet connection: minimum download speed of 10 mbps and a minimum upload speed of 3 mbps. Wireless connection is PROHIBITED. USB connected modems are not supported.

- 9. Internet Software: Internet Explorer 8.0, 9, 10 or 11, on Windows 7, 8, or 10. Optional: Mozilla (Firefox) and/or Google Chrome.
- 10. Computer Protection: Microsoft Security Essentials for Windows 7 and/or Windows Defender for Windows 8 or 10.
- 11. Noise cancelling headset with microphone (Brands: Logitech, Plantronics or Microsoft)
- 12. Computer Desk/Chair
- 13. Office space
- 14. Combination Dry Erase Board w/Cork (optional)